



C.K.Naidu Road,Camp Road, Amravati – 444 602  
Phone - +91-0721-2552233, Mobile No. +919766618989,  
Email ID: [shivkamal\\_enquiry@shivkamal.in](mailto:shivkamal_enquiry@shivkamal.in)  
Website: <http://shivkamal.in>

## SHIVKAMAL EDUCATION & SOFTECH

# Business Proposal

### Summary

We are pleased to offer this IT Services Proposal for your review and approval. The solution detailed in this proposal has been created with your needs and budget in mind, and we are confident you'll find that it offers great value to your organization. Please review the proposed solution carefully to ensure it meets your expectations. Should you have any concerns whatsoever, please reach out via email to **[Email:info@shivakamal.in]**. If you are willing to move forward with the solution as it is described in this proposal, simply sign your approval at the bottom.

### Proposed Solution

Shivkamal Pvt. Ltd. managed IT services are designed to support growing companies by offering fully managed technology solutions at an affordable cost. Our approach is to implement a lean, scalable solution with a proactive approach to problem solving that keeps your systems operating at peak performance at a >99% rate.

Your IT solution includes 24/7 offsite system support. A member of our team will be available any time 7 days a week to accept and address inbound support issues. We will also manage all software and platform updates, backups, and bug fixes remotely during non-business hours. Your package also includes on-site support during the first two months of service, during which we will configure your systems for remote support.

Our system administration services cover the following key areas:

- Online Support
- Security Monitoring & Response
- Billing & Support Management
- 24/7 System Monitoring
- Server Deployment & Updates

In addition to the above listed services, we offer on-site services at an additional cost. These services include:

For pricing on these additional services, please contact our sales team directly.

## Service Costs

The solution described in this IT services proposal is priced on an annual basis, broken down into quarterly payment cycles as described in the table below. Our standard term is three years from the start date of the initial service contract.

### Hosting Service Plans Linux / Windows

Web Space	100 G.B.	500 G.B.	Available : Yes
Bandwidth	500 G.B. Per Month	100 G.B. Per Month	Expanded : Yes
Website Host	10 Website	20 Website	Expanded : Yes
Email Account	100 Email ID	500 Email ID	Expanded : Yes
Sub-domain	100 Sub-domain	500 Sub-domain	Expanded : Yes
Database	MYSQL 100 Account	MYSQL 500 Account	Expanded : Yes
FTP Account	100 Account	500 Account	Expanded : Yes
Data Center	USA	USA	Expanded : NO
Antivirus	Server safe from Virus, DDoS Attacks.	Server safe from Virus, DDoS Attacks.	Expanded : NO
Technical Support	24 x 7 online	24 x 7 online	Expanded : NO
<b>Cost in Rs.</b>	<b>Rs. 40000 + GST 18%</b>	<b>Rs. 60000 + GST 18%</b>	<b>Expanded : NA</b>

## Approval

Terms & conditions::

Once order place and activation payment must be received.

Technical Support team answers via portal support only.

Web Data backup yours responsibility.

Please sign below to indicate your approval of the proposed IT services solution.

SHIVKAMAL PVT.LTD

MSSCL